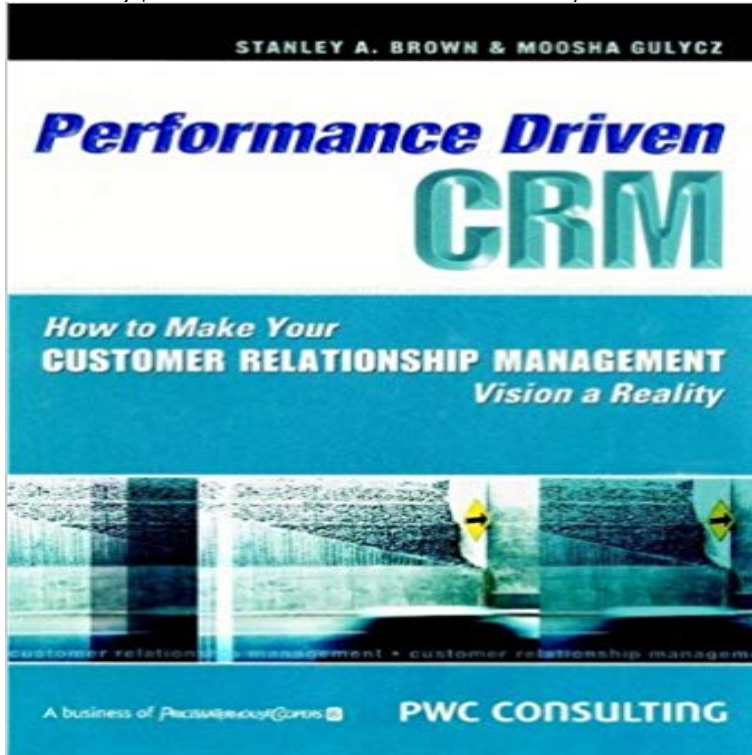


# Performance Driven CRM: How to Make Your Customer Relationship Management Vision a Reality



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